

OnSuite Email

Hosted email and collaboration

Today, access to messaging services and information, regardless of physical location, is more critical than ever. Staff require the flexibility to access information when at home, while travelling or when using a shared workstation. OnSuite Email is the hosted solution to your collaboration requirements delivered to you as a service (SaaS). OnSuite email is ideal for small and medium businesses who prefer to outsource the running of their email to focus scarce IT resources on providing value added services. OnSuite Email is based on the award winning Domino® from IBM which is used by more than 50% of the Fortune 100¹.

Collaborate effectively wherever you are

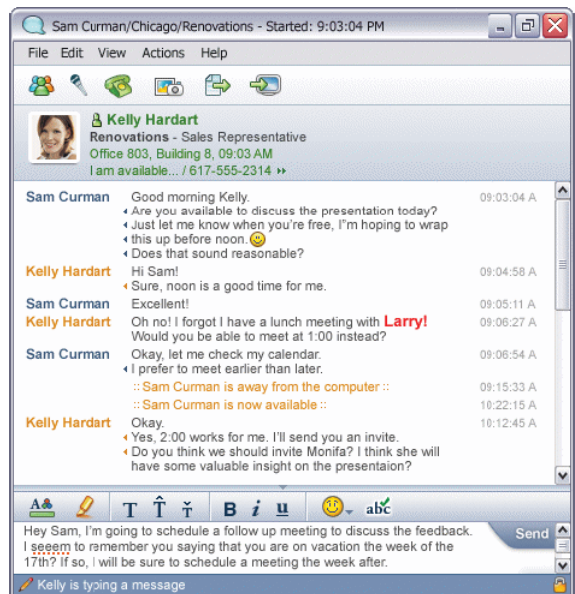
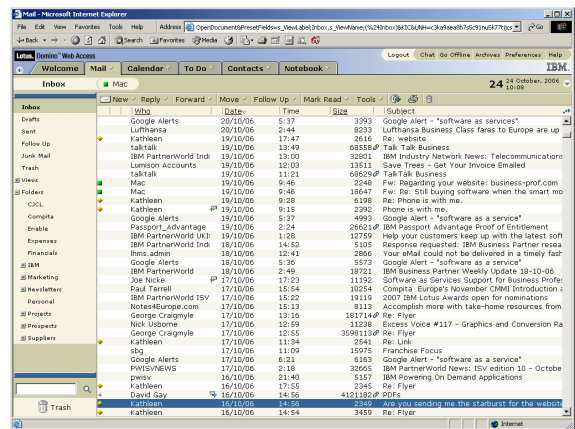
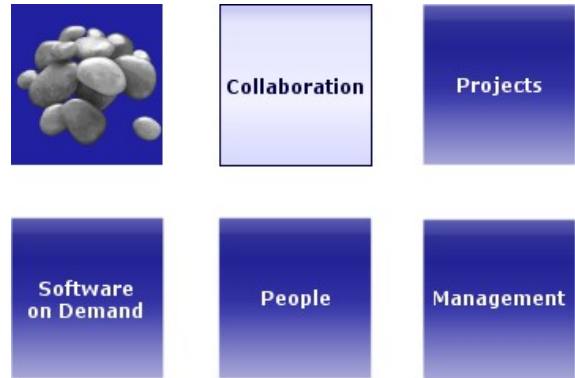
OnSuite Email provides your staff the power to send and receive emails, schedule meetings, manage tasks and collaborate with colleagues - whether they are using their own workstation, an Internet kiosk or their mobile phone. Shared calendars enable staff to view other's calendars, check free time and book meetings and resources. Shared to do's enable staff to allocate tasks to team members as required. Shared contacts enable key contact information to be deployed to all staff instantaneously.

Communicate in real-time with secure IM

Secure Instant Messaging embedded as standard in OnSuite Email enables your staff to see from their email who is available for real-time collaboration. Presence awareness icons show which staff are on-line, off-line or busy. By simply clicking on a name in the inbox, calendar or address book, you can immediately initiate an online conversation and invite as many colleagues as required. Enhanced privacy and "do not disturb" settings will let you stay in touch with essential contacts while not being overrun by incoming messages. Instant Messaging is based on the award winning Sametime® from IBM.

Keep secure

Security features are an important consideration when choosing software to run on a Web browser. OnSuite Email uses SSL to encrypt all traffic. OnSuite Email supports encryption and digital signatures, and provides an active content filter that can protect against potentially malicious online content. OnSuite Email includes additional security options and enhanced support for Internet standards such as Secure Multipurpose Internet Mail Extensions (S/MIME). Users can read, encrypt, sign and verify signatures using Internet (X.509) certificates.



1 IBM Press Release, 15 Jan 2009.

OnSuite Email helps protect your data security from being compromised, even when your staff use public or shared devices. Configuration settings include the ability to disallow access to mail attachments and the ability to force a user logout when all OnSuite Email windows are closed. This includes clearing the browser cache and system temporary files directory so that no user data is left behind.

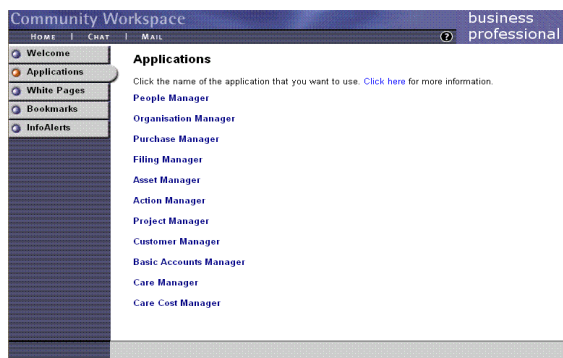
We filter all incoming emails and eliminate SPAM before it can get to your mailbox. All incoming and outgoing emails are scanned for viruses and email alerts let you know when any are detected.

Use the email client of your choice

OnSuite Email supports Microsoft Internet Explorer (Windows), Mozilla Firefox (Windows, Linux and Macintosh) and Safari (Macintosh) to access their email via the web. Mobile workers can access full functionality from Windows Mobile phones and PDAs² and Apple iPhones. Email only access is available from any device supporting POP3 or IMAP. OnSuite Email includes a user interface that provides the look and feel staff expect in a leading-edge web application.

Have key information at your finger tips

The bundled OnSuite Community Workspace provides a portal to Company News Bulletins, an Employee Directory, Email, Instant Messaging, company and user defined shortcuts and more so that staff can get access to the information they need from one easy to use central location.



Deliver 24x7 availability to your staff

OnSuite Email comes with a guarantee of 100% availability. The OnSuite Email infrastructure is designed with no single point of failure. Our Tier 3 data centres in London and Edinburgh support automatic failover giving you the peace of mind that your data is always available whenever you need it.

Deploy and manage OnSuite Email with ease

OnSuite Email lets you deliver collaborative services to your staff with rapid, no-touch deployment. With an intuitive Web-based interface, you can help reduce or avoid training costs typically associated with deploying dedicated client-based solutions. Use the simple web based administration console to manage your mailboxes, users and groups.

Free up time and money for key IT services

We manage the email service on your behalf which means there are no servers to buy and manage, no server or PC installs, no upgrades or patches, a daily off-site backup, automatic SPAM and antivirus updates and online, email and telephone support.

Reduce overall costs

As a hosted solution costs you have no software and hardware to install or manage which means there are no major up-front costs and no ongoing hardware, maintenance, power, space, software upgrade and support costs. The no-touch deployment with minimal need for training can help you lower your administration costs.

We manage the servers, the security, the backups and the upgrades for you. You pay a fixed monthly rental for the use of the service.

A December 2008 Gartner Survey of 258 IT executives found that more than one third of respondents plan to replace on-premises software with SaaS to drive down total cost of ownership (TCO). Those surveyed cited cost-effectiveness and ease of deployment as the primary reasons for adoption.

For more information

To learn more about OnSuite Email

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² Costed option.